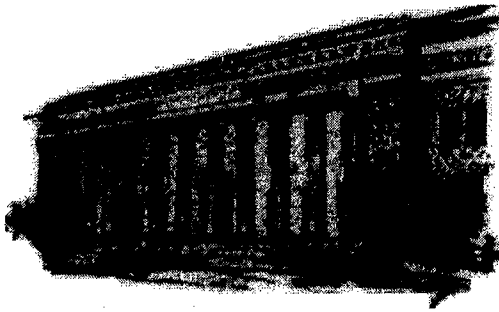


COUNTY OF TEHAMA

Office of
MARY ALICE GEORGE
County Clerk and Recorder
P.O. Box 250
Courthouse
633 Washington Street
Red Bluff, California 96080



TELEPHONE (Area Code 530)

Clerk & Recorder 527-3350
Elections 527-8190
Clerk of the Board
of Supervisors 527-3287

FAX 527-1745

WEB: www.co.tehama.ca.us

Tehama County Courthouse

June 16, 2004

Randy Yergenson
Ray Morgan Company
20240 Skypark Drive
Redding, Ca 96022

Dear Randy:

I would like to take this opportunity to thank you for the effort and expertise you and your service staff have offered this office. As you know, we purchased our first Canon copier from your company in 1987 and have purchased two copiers from you since then. Our recent replacement was made with another Canon copier primarily because of the long term satisfaction that we have received from the Ray Morgan Company.

The Canon copiers have been wonderful machines and have required minimal maintenance considering the use they get in our office. The copier we just traded in had over 2.5 million copies and still made quality copies.

I again wish to thank you for all your courtesies and look forward to a continued working relationship with you and the Ray Morgan Company.

Very truly yours,

MARY ALICE GEORGE,
County Clerk & Recorder