

CITY OF DUNSMUIR

"Home of the Best Water on Earth"



November 23, 2004

Paul Cavagnaro
% Ray Morgan Company
20240 Skypark Drive
Redding, CA 96002

Dear Paul,

Thank you for your assistance in our recent purchase of a new Fax Machine. We knew we were on limited time with our old machine. When it came time to purchase the new machine we were very pleased with your prompt response and delivery time. The new machine is working perfectly and we are pleased to have made the purchase from Ray Morgan Company.

We continue to do business with Ray Morgan Company due to your quick response time in servicing our existing office equipment. Our equipment is vital to our day to day operations. We appreciate the commitment your company provides to new purchases, but more importantly, to the service of our existing equipment. When we have had equipment break down, Ray Morgan has responded quickly in ordering and installing parts to get us up and running. We would be happy to recommend Ray Morgan Company to others for their office equipment.

Sincerely,

A handwritten signature in cursive script that reads "Julie Iskra".

Julie Iskra
Billing Clerk

[Faint, illegible text, likely bleed-through from the reverse side of the page]